

C	P	R	F	N	F	A	R	Z	E	N	N	W	F	S
I	N	N	R	H	H	R	P	T	D	O	L	N	M	S
B	G	O	V	W	Z	R	P	A	I	B	S	F	L	X
O	K	I	U	Q	V	G	K	T	U	H	R	A	T	S
D	Q	P	N	H	J	G	C	O	P	S	U	H	T	I
Y	U	A	V	Y	D	E	J	A	E	S	I	D	Q	G
L	E	X	R	W	N	B	R	D	I	D	Q	N	V	N
A	S	R	N	N	F	G	I	V	X	R	S	T	G	P
N	T	V	O	W	V	L	C	S	A	A	O	O	U	O
G	I	C	O	T	S	R	Z	E	R	M	K	P	R	S
U	O	A	X	I	A	Q	T	U	Z	A	K	I	I	T
A	N	F	V	R	C	B	Z	W	E	T	U	C	H	I
G	S	E	J	N	R	E	P	E	T	I	T	I	O	N
E	Y	E	C	O	N	T	A	C	T	C	A	H	H	G
G	E	S	T	U	R	E	Y	W	T	O	K	O	B	E

Body language

Connection

Dramatic

Eye contact

Gesture

Graphs

Pausing

Questions

Repetition

Signposting

Slides

Topic

Visuals

Voice